

SANPARKS WILD CARD PROGRAMME

Frequently Asked Questions



New pin number

What is the difference between the pin used for the existing card (for Cashback rewards) and the new pin?

The new pin, which will be issued to you with your new *Wild Card*, will grant you access to our wild partner parks and reserves according to your *Wild Card* type and cluster. You will be requested to enter your new pin every time you present your *Wild Card*, at the park gates, camp receptions and also upon exit.

What should I do if I lose my pin number?

Please phone 0861 go wild and you will be asked to verify your identity. Your previous pin number will be discontinued and you will be sent a new pin. (Applicable after 31 December 2010)